

Accessibility Statement – Luna Aura Garforth

At **Luna Aura Garforth**, we are committed to making everyone feel welcome and supported. We aim to provide an inclusive environment for all our clients, while being open about the current accessibility of our space.

Physical Accessibility

- Our centre is located on the **first floor** and access is via stairs only.
 - Unfortunately, there is **no lift access** to the building at this time.
 - We do **not currently have wheelchair-accessible toilet facilities**.
 - Seating is available in our waiting area for those who may need to rest before or after treatments.
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Website Accessibility

We want our website to be easy to use for everyone. Features include:

- Clear fonts and high contrast colours.
- Mobile and tablet-friendly design.
- Simple, straightforward navigation.
- Alternative text on images where possible.

If you encounter any issues accessing information online, please let us know so we can improve.

Support for Clients


- We welcome carers, assistants, or support workers to attend appointments.
 - Extra time can be provided for treatments or consultations if needed.
 - Written aftercare instructions are available to support understanding and memory needs.
 - If you have any specific requirements, please contact us before your visit so we can do our best to accommodate you.
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Contact Us

If you have questions about accessibility, or suggestions for improvement, please get in touch:

Luna Aura Garforth

 lunaauragarforth@gmail.com

 07983854495

We are always looking to improve and value your feedback.